**Jewer Elite Goaltending**

**Policies**

**Policy One: Equipment**

All goalies and players must have full certified ice hockey gear on for each session.

**Policy Two: Payment Plans**

If you wish to have a payment plan the proposal document is in the file area of the facebook group. I also have copies on hand. The proposal must be filled out, approved and signed prior to the required deadline for down payment. We can accommodate most plans within reason however the plan must be mutually agreed upon SIGNED AND FILLED OUT BY BOTH PARTIES. Yearly program requires that the program be paid in full by the beginning of February 2018 (January 31st)

With regards to payment plans for fall and winter programs, for the fall program payment plans must be completed by November 30th. Winter program must be paid in full by March 15th. We are accepting down payments now to reserve space for the winter program

I am doing payment plans to try to make things easier and more accommodating for people. I am not charging increased interest I am simply asking that you please abide by the PAYMENT PLAN DATES. If we are not paid in full by the required time we will not be able to let your child on the ice. We apologize that is all we can do. ALSO, PAYMENT PLANS ARE NOT A WAY TO NEGOTIATE WHAT YOU HAVE OR HAVE NOT ATTENDED IN THE PROGRAM. ONCE AGREED UPON THAT AMOUNT IS OWED, IT IS NOT OPEN FOR NEGOTIATION ON PAYMENT DATE. THE PROGRAM COSTS ARE THE PROGRAM COSTS IF YOU MISS SESSIONS WE HAVE A MAKE UP POLICY CLEARLY OUTLINED BELOW. If payment is refused, we will have to proceed with litigation.

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**Policy Three: Make up Sessions**

Make up sessions are a luxury and a privilege that not many programs provide. The only last minute cancellations I will provide make up sessions for are those that provide a doctors note or have some family emergency. Please understand that all make up sessions are an expense to me, they come out of my pocket, so I can not simply do make up sessions when goalies decide not to come or decide to go to other commitments. For example, if your child has a baseball/soccer game or another private program arrangement that they go to instead of my program I **WILL NOT MAKE UP THAT SESSION**. I simply can not afford to do so. I would love to be able to make up every session that everyone misses but I simply can’t it’s not financially feasible. It is also not fair to me to have people pick and choose when they wish to come and have me pay the consequences for it.

I will also make up sessions if you are away on vacation however I need to be notified **at least a month in advance** to make arrangements for the make up. As any significant trip is usually planned more than a month in advance I don’t think this should be a problem. If there is a death in the family or significant family emergency than talk to me about this, I will do whatever I can, not only to make up the session but to help in your time of need as well.

Final point, the only program that allows makeup sessions to be transferred from program to program is the 12 month program listed in our catalogue. WE DO NOT TRANSFER MAKE UP SESSIONS FROM ONE PROGRAM TO ANOTHER UNLESS ENROLLED FOR THE FULL YEAR. We try to be as flexible as possible but with limited numbers we can not just carry through make up sessions as this again would just be too costly and would absorb a position that someone else could want. If you are signed up for consecutive programs (and the program you are enrolled in is still on going) we may look at doing make ups depending on the situation, but the only program that guarantees the carry through of make up sessions is the 12 month program.

**Policy Four: Registration Spots**

We have to operate on a first come first serve basis. Those who pay their down payment FIRST have a space. **ONCE THE PROGRAM IS FULL IT IS FULL.**

**Policy Appendix: Information regarding scheduling for yearly program;**

As I mentioned before with regards to tryouts for upcoming teams I know people aren’t aware of their schedules right now so I will temporarily make the groups for the yearly program based on sign up as schedules are finalized and people found out what teams they are on I will move the groups around to accommodate peoples schedules. I have several different time slots on various days of the week and in the early morning.